NIIT Technologies’ Advantage

- Wide experience and deep understanding of government processes
- Strong credentials in successfully delivering large IT– PAN India projects, on time across the government domain
- Long-term relationships with key customers in the government
- Complete lifecycle program management: strategy design build support
- Process & solution effectiveness improved efficiencies
- Robust domain expertise & technical capabilities
- Risk reduction: driven by depth of experience
- Intense project management focus
- Multi-location end-to-end system integration project experience
- 24x7 helpdesk facilities for maintenance & support

Governments all across the globe are increasing investments in their IT initiatives over the last few years. Initially the investment were made in setting up their back end applications but from last couple of years, spent is more in the area of e-Governance and citizen centric applications.

NIIT Technologies has been working with the Government establishments in their various IT initiatives in multiple domains over more than last two decades. The solutions offered are designed on deep domain expertise and technology capabilities, which address the unique and challenging needs of major Government organizations.

NIIT Technologies, over time has delivered high-end, process impacting IT solutions and services in the Government Sectors to address all IT requirements, viz:
- Custom Application Development & Maintenance
- Legacy Application Maintenance & Modernization
- SAP Implementation & Support Services
- Business Intelligence and Decision Support Systems
- Enterprise Application Integration
- E-Procurement Framework
- Application Testing Services
- Knowledge Management Solutions
- Geographic Information Systems
- Integrated Business Process Management Services
- Managed Services
Our service offerings cover a wide spectrum across various government domains. We offer services in the Defense, Central Armed Police Forces (CAPFs), Central Police Organizations (CPOs), Public Sector Units, Ministries and Departments (Centre and States). These services help the government agencies to enable their internal processes to deliver citizen-centric services, and achieve transparency and responsiveness.

At NIIT Technologies, we use our long experience in managing large projects with government to deliver the successful IT solutions on time. Our strength lies in:

- Wide experience and deep understanding of Government process.
- Strong credentials in successful delivering large IT projects on time across government domain.
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Our powerful end-to-end solutions for the Government vertical have resulted in prestigious and complex Systems Integration projects for a broad base of Government organizations and agencies. Some of them are:

**Sashastra Seema BAL (SSB)**
- NIIT Technologies carried out customization of payroll software for SSB and enhanced it to centralize the salary of all units of SSB in one PAO and its roll down on ground.

**Indian Army**
- Developed a logistics sub-system for Samvahak (Phase I) for Centre for Artificial Intelligence and Robotics (CAIR), DRDO
- Ap-150: Automated all the functions of CBPO and field post office for ADD of Army Postal services
- CIESPA project: System Requirement study for the automation of HQ Technical group, EME
- System requirement study for automation of the Engineers-in-Chief Branch

**Indian Air Force**
- NIIT Technologies has helped the Western Air Command (WAC) in preserving the details of all the aircrafts, including Fighters, Helicopters and UAVs, as well as aircrew. Our IT solutions are helping the WAC to schedule the daily flying of the squadrons, and capture post flight information. This has enabled WAC reduce the burden on its field users, prevent the duplication of data and facilitate higher formations through valuable information.

**Indian Navy**
- The Integrated Ship Management System (ISMS) provided by NIIT Technologies, is constituted by different modules that cater to the different requirements of ships which covers all functions onboard ship and establishments
- Solutions provided to the Indian Navy:
  - Maintenance Management system
  - Refit Management system
  - Ship office Management system
  - Logistics and Navigation Office management system
  - Transport Management system
  - Training Management system

**Global Experience**
- Defence Science & Technology Agency, Singapore
  - Integrated e-procurement portal for government business
  - Financial management information system
  - Safety information system
  - Integrated manpower information system
  - Personnel affairs module
- Singapore Parliament Reporting
  - NIIT Technologies successfully rolls out a turn-key Content Management System for Singapore Parliament
  - Automates production
  - Collates content to produce bound volumes
  - Streamlines production ensures publication with tight timescales
  - Provide better quality source content to 3rd parties

**Business Benefits**
- Streamlined & improved operations
- Enhanced efficiencies through online data availability
- Improved user experience
- Greater control/monitor
- Better information management and greater convenience

**Ongoing Projects**

**Crime and Criminal Tracking Network System (CCTNS)**
CCTNS is a Mission Mode Project (MMP) under Ministry of Home Affairs (MHA) wherein NIIT Technologies is a lead partner for some of the key states like Tamil Nadu, U.P., Jharkhand, etc. The scope of these projects is as under:

- Customization of Core Application Software (CAS) for state and development of additional application and integration with the CAS.
- Creation/Updation of DC/DR
- Capacity Building
- Digitization & Migration
- Change Management
- Support & Maintenance

**Boarder Security Force: Intranet Prahari Project**
NIIT Technologies has created complete infrastructure, network and applications to facilitate operations management, integrated financial activities, and human resources management for the force.
As part of the Project, NIIT Technologies carried out the following:

- Implementation of Infrastructure and creation of Network at 237 BSF locations
- Creation of DC, DRC and 10 Mini DCs
- Development of Enterprise software application
- Capture of data
- Training to more than 20,000 BSF personnel

**Central Reserve Police Force (CRPF): Intranet SELO**
NIIT Technologies has executed a turn-key engagement for the CRPF to manage its operations more effectively, streamline its processes and respond to the needs of its large workforce dispersed across India. Also, added another feather as the successful implementation of IT solutions for paramilitary forces. Scope of Work of Intranet SELO includes:

- Development of the Enterprise Application Software covering PEB, Inventory & Logistics, Finance & Audit, Integrated workflow and DMS for CRPF and integration with its different software solutions
- Deployed over 100 locations across the country with connectivity provided through remote infrastructure (LAN/WAN)
- 150 CRPF personnel trained on System Administration, while over 5,000 undergone SELO Application training

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- NIIT Technologies has helped the Government of Singapore to develop a dynamic system to track all parliamentary proceedings, thereby streamlining the processes and improving the efficiency of the Parliament.

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