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## Project: Inventory visibility for a logistic operation

### Customer Profile

- Established in 1999, this Logistics Company has a presence on all five continents, with over 100 branch offices in more than 38 countries. The global management of goods would be impossible without modern networked IT solutions to provide complete visibility. Incoming and outgoing goods are scanned using state-of-the-art technology, and all of the information can be accessed centrally and globally using web-based interfaces linked directly to the network. If a customer needs to check stock levels in warehouses located around the world and receive up-to-the minute data, the client's Inventory Tracking System can be used to access the warehouse "virtually" from anywhere in the world.

### Business Opportunity

- IT applications like the scope of systems described above need to be continuously updated and upgraded, modified to comply with evolving standards and integrate seamlessly with partner systems. This service was outsourced to NIIT Technologies.

### Solution and Services Provided

- NIIT Technologies provided application maintenance and enhancement of custom developed software applications across business processes, including Customer administration, Order management, Invoice, Interface book keeping, EDI-Interfaces customers/partners, Order tracking, and Cost Calculation across diverse technologies like RPG, Windows NT/ OS 400, DB2

### Benefit Delivered

- The client was provided these services cost effectively, on a rare mix of technology platforms, and on a flexible capacity basis wherein the internal staffing levels remained flat regardless of workload.