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## Project: Application useful life extension for a logistics major

### Customer Profile

- A leader in European Full-Load Transport with more than 830,000 Full truck load/ year. The customers it services cover entire Europe, CIS countries and Middle East. Many of the customers are in Fortune 500 list
- A totally independent, private, family-owned Austrian business established in 1924, with 1,107 employees and a billion Euro turnover in 2005-06

### Business Opportunity

- Core applications in logistics and transportation required significant functionality enhancement and performance tuning. Over a period of time this backlog was mounting.
- Since the small internal IT team was stretched to meet new demands for new applications from business this work was outsourced to NIIT Technologies.

### Solution and Services Delivered

- NIIT Technologies delivered maintenance and enhancement services of core-application for logistics and transportation in the business processes like calculation of costs per transport, CRM, Mailing, Invoice generation and accounting, Journal of Payments, Statistics, Credit Checks, Offering, and Approval-Workflow. This was provided on a 7 days/ week; 10 hours per day support based on strict SLAs on diverse technologies – RPG, OS 400, DB2, Advantage 2E

### Benefit Delivered

- While the internal IT team focused on delivering new applications, NIIT Technologies helped close the backlog cost effectively and on time.