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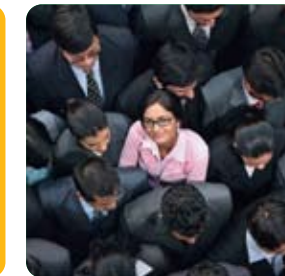
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Helping you find the right solutions to your IT puzzle



With NIIT Technologies, your leisure and our work become two sides of the same page

Welcome to NIIT Technologies. The company that has, through its focus on select industry verticals, developed innovative IT solutions that address your enterprise's core domain requirements.

With NIIT Technologies handling your IT infrastructure, you have the time to focus on your core competence and ensure that your business gains the competitive edge.

You also have the leisure to pursue your dreams. Take a long drive to nowhere, listen to music or find solace in contemplation.

That is why we say, with NIIT Technologies as your partner, your leisure and our work get interconnected.

Services

While our solutions provide your organisation perfectly driven IT functioning



■ you can re-discover the thrills of a long drive on the highway



At NIIT Technologies, our goal is to be a preferred IT partner, for all our clients. Companies like the ING Group, British Airways, SEI Investments, Singapore Airlines, Sabre and United Airlines have trusted us to help them leverage the power of Information Technology.

Our range of IT and ITES solutions are spread over three practice areas:

- Application Development and Management Services
- Enterprise Solutions
- Business Process Outsourcing

Application Development and Management

At NIIT Technologies we help our customers manage their mission and time-critical applications across the world, by providing a cost-effective Application Management solutions over a wide range of technologies.

We provide solutions that help enterprises meet their business goals by developing custom applications and owning maintenance for them. Integrating applications across the enterprise and testing them for quality and robustness is our special feature. Our provision for business intelligence and regulatory compliance through data warehousing solutions ensures the enterprise organises and uses business data effectively.

At NIIT Technologies, we realise that business processes are often fragmented across application silos and enterprises can improve productivity and information flow by enabling cross-application integration. Through our Application Integration solutions, we help clients improve their competitiveness and responsiveness to change. Our solutions include application-to-application integration, business process management integration, business-to-business integration and SOA enablement.

Our customers benefit from the following services:

- Application Development
- Application Management
- Application Renewal
- Testing Solutions
- Business Intelligence
- SOA-Based Solutions

IT Services and Solutions

Æ Application Development and Management Æ Enterprise Solutions Æ Business Process Outsourcing

Enterprise Solutions

Implementing, maintaining and managing enterprise applications can be a daunting task for short staffed IT service departments. These enterprise applications, touching as they do every corner of the enterprise, are also Mission Critical and the business depends on their high availability and flawless performance.

Through our Enterprise Solutions Practice, we provide companies with reliable, high value solutions for implementing, maintaining and managing enterprise applications.

Our solutions cover the following areas:

SAP Services

- Application Management Services
- Implementation and Template Roll out Services

Managed Service

- Data Centre Services
- Application Management Services
- Remote Infrastructure Management
- Managed Security Services

BPO

A COPC ver 4.0, plus ISO 27001 certified entity, NIIT SmartServe, a wholly-owned subsidiary of NIIT Technologies, is a global BPO organisation with broad business expertise in outsourcing. Its objective is to develop and deliver dependable, flexible and cost-effective support solutions along with information management infrastructure for leading organisations, spread across numerous verticals. Leveraging the IT services and training strengths of NIIT, SmartServe has established an enviable track record of delivering diverse, high-quality customised solutions with measurable benefits.

NIIT SmartServe's integrated suite of solutions blends state-of-the-art technology and business process expertise. Consequently, customers enjoy significant and identifiable cost savings along with business efficiency. Business Process Migration Management Methodology (BPM3), TermsMonitor, K-portal, etc., are some of the proprietary models, methodologies and tools extensively used by NIIT SmartServe to enrich its client engagements. Quality advantage, deep strong and distinctive relationships, great customer services and innovative solutions to users are the key elements of NIIT SmartServe's business strategy.

NIIT SmartServe is continuously consolidating its vertical focus and is well entrenched in the following segments:

- Insurance
- Financial Services
- Market Research and Direct Marketing
- Real Estate
- Transportation



Verticals

While we deliver innovative solutions in select verticals that are finely tuned to match your enterprise requirements...



- you can focus on creating the perfect melody with your favourite musical instrument



Having positioned ourselves as a navigator and partner, we have been guiding customers in their quest for innovative IT solutions. NIIT Technologies focuses on the well-defined industry verticals of:

- Banking, Financial Services and Insurance
- Travel, Transportation and Logistics, and
- Retail and Distribution

Banking and Financial Services

To remain competitive in the Banking and Financial Services the importance of Information Technology cannot be understated.

NIIT Technologies offers banks and financial institutions a range of solutions to meet current challenges which include data security, compliances, new technologies and legacy maintenance and modernisation. These offerings help you gain the trust and faith of your customers and regulators, by ensuring smooth operations and infrastructure management.

The Banking and Financial Services Framework at NIIT Technologies encompasses a comprehensive multi-dimensional MATRIX, which is composed of the following inter-related elements.

Functional capabilities:

- Retail Banking
- Wholesale Banking
- Investment Management

Horizontal capabilities:

- Application Development and Maintenance
- Business Testing Frameworks in areas such as Loan Origination, Securities Trading (Order Management Systems)
- Consulting

Insurance

The Insurance industry today is at the forefront of technological innovation. According to leading analysts, the sector leads in adoption of service oriented architecture, for both internal as well as external integration. Straight through Processing, Profile Centric Marketing and Customer Servicing and Compliance have become the real drivers of business and process design. Data Warehousing, Business Intelligence CRM, etc., are driving business efficiencies within this segment.

NIIT Technologies offers specialised solutions to the Insurance sector, a key vertical for the company.

Our functional capabilities include:

- New Business and Underwriting
- Policy Administration
- Claims Management
- Agency Management
- Asset Management

Our offerings are in the areas of:

- Consulting
- Application Development and Management
- Consolidation
- Application Testing
- Managed Services
- Business Process Outsourcing

Providing solutions to Banking and Financial Services, Insurance, Travel, Transportation and Logistics, Retail and Distribution Industries

The above are supported by our well established Frameworks in the areas of Application Management, Application Consolidation and SOA-based Application Development.

Travel, Transportation and Logistics (TTL)

NIIT Technologies aims to be the Best and Big Enough in the TTL segment. Having gained tremendous insight and experience in this vertical and understood the finer nuances of the market, we have come up with a comprehensive services portfolio which encompasses effective and cost-efficient solutions for our global customers. We also partner in IATA's Strategic partnership programme, StB (simplifying the business).

Our solutions cover a spectrum of areas related to TTL Sub Verticals, including the following:

- Airlines
- Airports
- Surface Transportation
- Travel and Distribution

We have collated our experience, business knowledge and capability on our repeated implementation and thereby innovatively packaged our off-the-shelf solutions for Travel Booking Portals, Cargo Ground Handling, Fleet Management, Testing Services and Offshore Development Centres (ODC) for our clients in this space. Thereby ensuring easy enriched functionality and quick deployment.

For Freight and Logistics, solutions have been developed in various areas such as Cargo Operations and Ground Handling, Supply Chain, Customer Portal and Business Intelligence.

For Surface Transport, NIIT Technologies offers solutions in domains like Fleet Management, Road Information Management, Train Monitoring, Incident and Delay Monitoring, Licensing and Electronic Transport claim.

Our clients include British Airways, United Airlines, DB Systems, SITA, AMEX, SABRE, PTD of Australia, Citicabs (Comfort Delgro), and the Trans Island Bus Services (Singapore), amongst others.

Retail

Retailers worldwide are looking for innovative business models, which would allow them to scale up quickly and profitably while enhancing the customer experience. NIIT Technologies is proud to be associated with leading global retailers to provide and manage enabling technologies which address different areas of the retail value chain.

NIIT Technologies offers the retail industry a portfolio of solutions. Our custom designed and packaged solutions address the requirements of a retailer from integration to collaborations approaching the requirements as creatively as possible to ensure its long-term business success. Our collaborative procurement models also allow retailers to outsource their procurement cycles for all or selected merchandise. The basket of offering includes SAP Retail along with its wrap-arounds, which help to optimise the total cost of ownership.

The web is now driving more than half of all in-store purchases. But consumers will always continue to cross channels: they'll pick up the phone, visit a store, send an e-mail, or start a chat when they need assistance.

To help retailers in their endeavour to embrace on-line engagement models, NIIT Technologies has a centre of competency on the ATG platform, which offers best-of-breed solutions for e-commerce and multi-channel integration.

We provide supply chain solutions to retailers that consider consulting, supply chain software, processes and technology, which is strategic to their global market leadership. Retailers use these solutions to enhance profitability and maintain sustainable competitive advantage. Some of our areas of expertise include:

- Replenishment and Inventory optimisation
- Warehouse management
- Transportation management
- Tracking and satisfying demand

Distribution

The manufacturing, consumer goods and the automotive industry spans many traditional lines of business, delivering products in quantities suitable for end consumption. There are no geographic boundaries any more, the mantra being to buy and sell wherever it makes best business sense.

No longer is the definition of an enterprise limited to a country or even a continent. As decisions for places to source from, places to manufacture and places to sell, are taken, the enterprise is getting re-defined and re-oriented. This is an unprecedented challenge for an industry that deals in tangible goods wrapped in services that add real value being supplied to fickle and demanding consumers on their terms.



Our team of highly qualified and experienced software engineers with relevant domain knowledge has enabled NIIT Technologies to provide state-of-the-art solutions for the manufacturing sector, right from manufacturing to distribution and retail.

Our enterprise services are specially suited to meet the needs of the distribution industry. These offerings enable businesses to achieve stability, growth and excellence. The solutions focused primarily on the popular my SAP Business Suite, to help customers manage their most critical business processes efficiently and effectively. Collectively, they form a tightly integrated solution that adds value to the organisation and its external value chain.

Achievements

Our focus has inspired us to consistently deliver value for your business...



so, you can focus on the path to re-discover your inner self

NIIT Technologies' significant achievements in the IT solutions domain have earned it numerous awards and recognitions. At home or on international turf, we have made a mark with our world-class, high quality IT solutions and best practices.

Awards

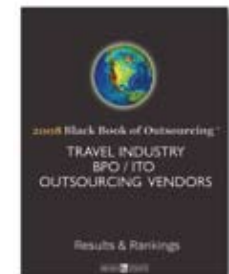
- The Banking & Finance ICT Innovation recognition for Belgium and Luxemburg
- Felicitated with the Employer Branding Awards for Excellence in HR through technology, and for innovation in career development by the Asia Pacific HRM congress at the regional level
- NIIT Technologies' ROOM Solutions Ltd. won Accomplishment Award at the 2008 ACORD LOMA Insurance Systems Forum
- Awarded the Distinguished Services Award for initiatives and efforts in promoting business with USA by Georgia Tech Centre for International Business Education & Research

Industry Rankings

- NIIT Technologies has been ranked No. 1 in the prestigious Black Book of Outsourcing 2008 Travel Industry user survey
- Selected as one amongst the Top 50 Best Managed Outsourcing Vendors by the 2008 BLACK BOOK
- The black book report has ranked NIIT Technologies as No. 3 in the Insurance Industry
- Ranked amongst India's Top 20 IT Software Services Exporters by the NASSCOM 2008 survey
- Declared a Business Superbrand by the Business Superbrands Council, 2008
- Ranked amongst the Top 20 wealth creator companies of India by ET 500, 2007
- Listed amongst the Best 200 under a billion companies' 2007 by Forbes Asia
- Ranked in Business Today's listing of India's Most Valuable Companies-2007



The Black Book Report lists NIIT Technologies as one of the top 50 best managed outsourced IT companies in the world



The Black Book Report ranked NIIT Technologies as No. 1 in the Travel Industry



The Black Book Report ranked NIIT Technologies as No. 3 in the Insurance Industry

WHAT GUIDES US

Challenges inspire us. Complex problems motivate us. Crunching timelines brings out the best in us. It's these things that also make us agile, flexible and tuned to our customers' requirements. Coupled with our belief in continuously upgrading our infrastructure and systems is our focus on understanding partner needs thoroughly, to provide tailor-made solutions. This has helped us build capabilities that enable our clients grow their business exponentially. It is also the reason why global market leaders across sectors share deep and long term relationships with us. All this and more has made NIIT Technologies a preferred IT solutions provider.

OUR STRENGTH IS OUR PEOPLE

To keep pace with the latest cutting-edge technologies, each employee goes through a stipulated number of training days every year at our in-house training institute SEED (School for Employee Education and Development).

Our open culture, flat management structure and innovative Human Resource practices have made us a preferred employer among software developers.

QUALITY AND PROCESSES

We were among the first few organisations in the world whose software development processes were assessed at SEI CMMi-Level 5 version 1.2. Our software development processes are also certified at PCMM Level 5, ISO-9001:2000, COPC Version 4.0, ISO 20000 standards and Approved Scanning Vendor for PCI DSS. We are able to control projects, processes, and technology risks and offer our clients higher productivity, lower cycle time, and lower cost of ownership over the lifetime of the software.

Further, NIIT Technologies has strong processes and systems for Information Security Management and is certified for the ISO 27001 standard, which clearly defines security, access and availability of critical/confidential documents.

