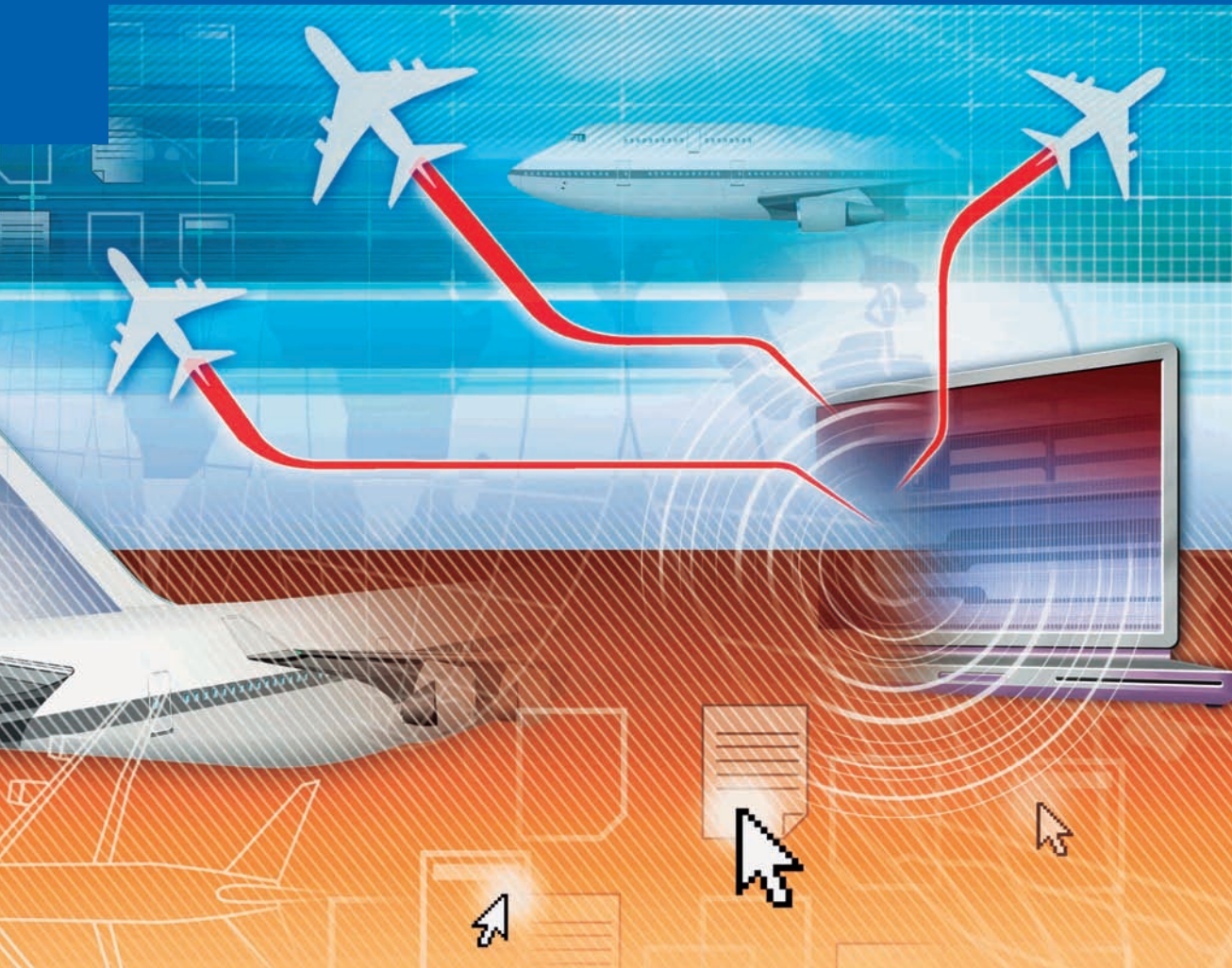


Is your portal unable to generate business, reduce cost, or is it very cumbersome to manage?



Our Travel Portal Framework has a solution to accelerate your portal performance.

The dynamic business environment, growing customer expectations and increased competition have brought about a paradigm shift in travel commerce. Airlines and Travel companies are struggling to find innovative ways to maximise revenues reduce costs and enhance customer satisfaction.

To combat these challenges the travel companies are adopting flexible and integrated eCommerce solutions to move away from the conventional channels of selling.

NIIT Technologies' Travel Portal Framework offers a complete eCommerce platform for airlines, travel agencies, consolidators and aggregators, enabling them to reduce the core operation costs. The eCommerce platform supports integrating systems for inventory and reservations, publishing content, customer relationship management payment, sales information and other supplier systems.

Our futuristic Travel Portal Framework is in sync with industry trends and business processes. We bring in our breadth of travel industry knowledge to understand your processes quickly and customise and align our solution to your organisation's needs.





NIIT Technologies' Value Proposition

- Faster ROI
- Reduced time to deliver
- Flexibility
- Integrated service lines
- Multiple channels of delivery
- Domain expertise

IT & ITES Services

Application Development & Maintenance

- Development
- 24x7 production support
- Testing services
- Implementation
- Release management
- Legacy modernisation

Managed Services

- Hosting
- Infrastructure management
- Desktop & network management
- ODC set up

Contact Centres

- Reservation
- Change management
- Staff booking
- Inquiries
- Holiday packages
- PNR and queue management

Key Features of Travel Portal Framework

Core Booking Engine

It comprises of customised branding and workflow facility, which allows efficient information flow between the UI and back-end systems.

Modular Service

This framework allows functional services (like Online check-in, Customer Loyalty, CRM, Flight and Schedules Management) to be customised and implemented with ease.

Dynamic Packaging

Highly complex packaging processes can be built with ease.

Super PNR and Shopping Cart

Allows storage and retrieval of complex itineraries containing travel components booked with multiple suppliers in a Super PNR database.

Sales Ledger Management

This allows the system to interface with the Sales Ledger to record and maintain booking details and amounts due and paid.

About NIIT Technologies

NIIT Technologies Ltd. is a global sourcing organisation, providing services to customers in North America, Europe, Asia and Australia. We provide services in Application Development and Management, Enterprise Solutions including Managed Services and Business Process Outsourcing to enterprises in the Banking, Financial Services & Insurance, Travel & Transportation and Retail & Manufacturing sectors.

NIIT Technologies is an 'IATA Simplifying the Business' partner and has extensive competence and experience in the TTL (Travel, Transportation and Logistics) business by working with leading airlines, airports, travel distribution and logistics companies. We work closely with our clients to provide them next generation solutions on diverse platforms. Our technology expertise and business understanding ensures efficient, scalable, secure and robust solutions that are tailored to the needs of our clients. NIIT Technologies has several hundred man-years invested in development, testing and maintenance of travel portals around the globe.



Trust us to find the way

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